

# true.me

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A GUIDE TO USING YOUR  
PROFESSIONAL-GRADE STYLER

INSIDE THIS GUIDE YOU'LL FIND ALL THE NEED-TO-KNOW INFO ON YOUR TRUE ME, SO YOU CAN GET TO KNOW EACH OTHER FASTER.

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YOUR TRUE ME IS A POWER-PACKED, PROFESSIONAL GRADE STYLER WITH A RANGE OF FEATURES AND BENEFITS TO TAKE YOUR 'GOOD' HAIR DAY TO 'GREAT'.

- 01 Keratin-infused ceramic plates which glide through the hair to create a lovely, shiny finish.
- 02 A protective heat guard to allow your iron to cool off.
- 03 Hibernation mode after 20 minutes of inactivity.
- 04 360-degree swivel cord
- 05 Innovative one-touch LED temperature control and display
- 06 Advanced plates and fuse technology to withstand variable electrical currents
- 07 Three year warranty

IF YOU'RE ONE FOR DETAIL, HERE IS A BIT MORE ABOUT TRUE ME'S SMART PLATE TECHNOLOGY.

First things first. The intel-sense on the plates ensures there is even heat distribution. In a nutshell, this means your professional-grade True Me styler will maintain its heat (*as set by you on the advanced temperature control panel*) while you create your look.

### **The result is a look that lasts longer, in less time.**

On top of this, there is next-level ion lock technology in your True Me. This allows your styler to hang on to the negative ions (*a good thing*) on your hair for a smoother and shinier finish.

IF YOU'D LIKE A LITTLE REFRESHER ON HOW TO STORE YOUR TRUE ME, HERE'S OUR QUICK GUIDE.

- 01** Once you've finished using your True Me, switch it off and pop on the heat guard.
- 02** Unplug the styler from its power supply (*just to be sure*).
- 03** Do not allow the plates to come into contact with any heat-sensitive material or surface until they are fully cooled to room temperature (*this is where the heat guard is pretty handy*).
- 04** Keep the main power cord away from the hot plates at all times (*because as we know heat and plastic are not friends in any way*).
- 05** Before you put your True Me away, ensure it is fully cooled or has been placed in the heat guard provided.
- 06** Repeat after us, do not wrap the cord around your styler to store it. Roll the cord up separately!

## THE SUPER HANDY SAFETY FEATURES OF YOUR TRUE ME.

### **01** HIBERNATION MODE

The intelligent sleep technology within the styler will automatically work when your True Me has been switched on (but not used) for a period of 20 minutes. Once in hibernation mode, the power light will turn off and the styler will begin to cool down. When you're ready to use your True Me again, simply switch it back on again using the power switch on the styler.

### **02** INTERNATIONAL VOLTAGE

The True Me Styler can be operated with a mains voltage ranging from 100-240 Volts ac 50/60 Hz, 20. This will come in handy if you head off overseas with your True Me (*because naturally you wouldn't leave it behind*).

## TROUBLESHOOTING.

IF YOUR TRUE ME FAILS TO WORK, FOLLOW THESE EASY STEPS.

### **A**

Check that your product and the main power supply are switched on.

### **B**

If your product, cable or plug become damaged in any way, stop using it immediately and contact us on: [hello@trueme.com.au](mailto:hello@trueme.com.au)

### **C**

Under no circumstances should anyone tamper with the product as it will void your warranty.

## SAFETY INSTRUCTIONS

- 01** When the appliance is used in a bathroom, unplug it after use, since the proximity of water presents a hazard even when the appliance is switched off.
- 02** For additional protection the installation of a residual current device (RCD) having a rated residual operating current not exceeding 30 mA is advisable in the electrical circuit supplying the bathroom. Ask your installer for advice.
- 03** Burn hazard. Keep appliance out of reach from young children, particularly during use and cool down.
- 04** When the appliance is connected to the power supply, never leave it unattended.
- 05** Always place the appliance with the stand, if any, on a heat-resistant stable flat surface.
- 06** Always switch off and unplug after use.

## SAFETY INSTRUCTIONS

### **DO NOT**



- Do not use the appliance on artificial or animal hair.
- Do not use the appliance heating elements to dry other objects.
- Do not use the appliance in the bath, shower or over a water filled washbasin.
- Do not use this appliance near bathtubs, showers, basins or other vessels containing water.
- Do not use the appliance with wet hands.
- Do not use the appliance on wet hair.
- Do not immerse the appliance in water or rinse under running water.
- Do not leave the appliance unattended when connected to the power supply.

## TRUE ME MANUFACTURER'S WARRANTY

ONLY THE HIGHEST QUALITY COMPONENTS HAVE BEEN USED IN YOUR TRUE ME STYLER TO ENSURE SAFE, EFFECTIVE AND LONG LASTING PERFORMANCE.

EACH AND EVERY TRUE ME STYLER HAS BEEN TESTED BEFORE LEAVING THE FACTORY. HOWEVER, SHOULD YOUR STYLER PROVE TO BE INEFFECTIVE IN ANY WAY DUE TO FAULTY WORKMANSHIP OR MATERIALS WITHIN A 36 MONTH PERIOD OF PURCHASING IT, THEN, AT ITS SOLE DISCRETION AND SUBJECT TO THE TERMS OF THIS GUARANTEE, TRUE ME UNDERTAKES TO FULLY REPAIR OR REPLACE THE STYLER.

PLEASE KEEP THE ORIGINAL COPY OF YOUR PROOF OF PURCHASE IN A SAFE PLACE FOR THE DURATION OF THE WARRANTY PERIOD.

IN THE UNLIKELY EVENT YOU DO NEED TO USE YOUR GUARANTEE, PLEASE MAIL HELLO@TRUEME.COM.AU WITH DETAILS REGARDING THE FAILURE OF YOUR STYLER.

IF THE SUPPLY CORD IS DAMAGED, IT MUST BE REPLACED BY THE MANUFACTURER, ITS SERVICE AGENT OR SIMILARLY QUALIFIED PERSON IN ORDER TO AVOID A HAZARD.

THIS APPLIANCE IS NOT INTENDED FOR USE BY PERSONS (INCLUDING CHILDREN) WITH REDUCED PHYSICAL SENSORY OR MENTAL CAPABILITIES, OR LACK OF EXPERIENCE AND KNOWLEDGE, UNLESS THEY HAVE BEEN GIVEN SUPERVISION OR INSTRUCTION CONCERNING USE OF THE APPLIANCE BY A PERSON RESPONSIBLE FOR THEIR SAFETY. CHILDREN SHOULD BE SUPERVISED TO ENSURE THAT THEY DO NOT PLAY WITH THE APPLIANCE.

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